

Rx Exchange Program Overview

Our Rx Exchange Program enables you to exchange any unopened medication purchased from Specialty Veterinary Pharmacy (SVP MEDS) that expired in the past 30 days and qualifies. Simply pay the cost of shipping your expired medication and the cost of shipping your replacement order.

The Rx Exchange Program keeps you from throwing away money on expired inventory. It reduces your annual medication cost – and improves your bottom line.

To get started, after reading the Rx Exchange Program Terms below, if you qualify, complete the Rx Exchange Return Form. Then package up any expired medication that qualifies and ship it to SVP MEDS. After receiving your package, we'll promptly ship your new medication.



Rx Exchange Program Terms

1. We only accept unopened, unused, expired medications compounded by SVP MEDS.
2. Your return shipment of expired medication must be postmarked within 30 days of its expiration date.
3. SVP MEDS sends replacement medication only after receiving expired medication.
4. You're responsible for the cost of shipping returns to SVP MEDS.
5. Only licensed U.S. veterinarians qualify for the Rx Exchange Program.
6. You must have a valid email address to participate in this program.
7. An Rx Exchange Return Form is required with all returned medications.
8. Controlled substances, chemotherapy drugs, commercially available medications, and medications not purchased from SVP MEDS do not qualify for this program.
9. A shipping fee of \$7.75 is charged to ship replacement medication.
10. SVP MEDS is not liable for lost shipments of medications being returned for replacement.
11. When replacing expired medication that qualifies, if an exact match isn't available, we'll dispense an appropriate substitute medication decided upon by the veterinarian and pharmacist.
12. If you choose, you can receive a 75% credit of the original cost of the expired medication instead of a replacement order.

SVP MEDS reserves the right to terminate the Rx Exchange Program or amend its terms at any time.



Specialty Veterinary Pharmacy
p 877.673.3705 | f 877.673.3706

4159 Bluebonnet Drive | Stafford, Texas 77477
www.svpmeds.com

Rx Exchange Return Form



STEP 1: COMPLETE REQUIRED CLINIC INFORMATION

Doctor's Name (please print): _____

Doctor's State License #: _____

Clinic Name: _____

Address: _____

City/State/Zip: _____

Phone: _____

Email: _____

STEP 2: LIST EXPIRED MEDICATIONS

Medication Name: _____ Strength: _____ Dosage Form: _____ Quantity: _____ Expiration Date: _____

What pharmacy was this item purchased from? _____ Lot #: _____
 Exchange this medication Give us a credit for 75% of the original cost

Medication Name: _____ Strength: _____ Dosage Form: _____ Quantity: _____ Expiration Date: _____

What pharmacy was this item purchased from? _____ Lot #: _____
 Exchange this medication Give us a credit for 75% of the original cost

Medication Name: _____ Strength: _____ Dosage Form: _____ Quantity: _____ Expiration Date: _____

What pharmacy was this item purchased from? _____ Lot #: _____
 Exchange this medication Give us a credit for 75% of the original cost

STEP 3: PROVIDE AUTHORIZATION

I understand if medications being returned don't fall within Rx Exchange Program Guidelines, Specialty Veterinary Pharmacy will dispose of the expired medications and no replacements will be shipped.

Doctor's Initials

I authorize Specialty Veterinary Pharmacy to destroy and replace the enclosed unopened, unused, expired medications (or give me a credit if indicated).

Doctor's Initials

Veterinarian Signature: _____

Date: _____



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